


**FORM A-1**

**DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATOR AND TARGETS**


**LWD NAME: PULUPANDAN WATER DISTRICT**

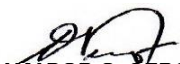
Major Final Output/Responsible Units (1)	Performance Indicator 1 (2)	FY 2021 TARGET for Performance Indicator 1 (3)	FY 2021 ACCOMPLISHMENT for Performance Indicator 1 (4)	Performance Indicator 2 (5)	FY 2021 TARGET for Performance Indicator 2 (6)	FY 2021 ACCOMPLISHMENT for Performance Indicator 2 (7)	Performance Indicator 3 (8)	FY 2021 TARGET for Performance Indicator 3 (9)	FY 2021 ACCOMPLISHMENT for Performance Indicator 3 (10)
<b>A. PERFORMANCE RESULTS</b>									
	Access and Coverage	35%	100%	Reliability	100%	100%	Adequacy	1.3:1	1.51:1
<b>B. PROCESS RESULTS</b>									
	Quality of Service	27%	8%						
<b>C. FINANCIAL RESULTS</b>									
	Collection Efficiency	114.40%	110.50%						
	Current Ratio	296.71:1	294.56:1						
	Positive Net Balance in the Average Net Income for twelve (12) months	122,387.69	23.66%						
<b>D. CITIZEN/CLIENT SATISFACTION RESULTS</b>									
	Customer Satisfaction	100%	100%						

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