



Republic of the Philippines  
**PULUPANDAN WATER DISTRICT**

Cor. Sta Felomina-Yanson Sts, Brgy. Zone 4,  
Pulupandan, Negros Occidental

Tel.# (034)454-0002 Email Add: [pulupandanWD@yahoo.com.ph](mailto:pulupandanWD@yahoo.com.ph)



*A Government-owned and Controlled Corporation  
Under supervision by the*

**LOCAL WATER UTILITIES ADMINISTRATION**

### **CERTIFICATE OF COMPLIANCE**

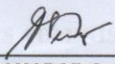
Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **AMADOR G. GERROY**, Filipino, of legal age, General Manager of the Pulupandan Water District, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Pulupandan Water District has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency;
  - b. Government services offered;
    - i. Comprehensive and uniform checklist of requirements for each type of application or request;
    - ii. Step-by-step procedure to obtain a particular service;
    - iii. Person responsible for each step;
    - iii. Maximum time needed to conclude the process;
    - iv. Document/s to be presented by the applicant or requesting party, if necessary;
    - v. Amount of fees, if necessary; and
  - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 3<sup>rd</sup> of December, 2021 in Pulupandan, Negros Occidental, Philippines.

  
AMADOR G. GEROY  
General Manager D  
Pulupandan Water District


DEC 06 2021

SUBSCRIBED AND SWORN to before me this \_\_\_\_\_ of \_\_\_\_\_ in \_\_\_\_\_, Philippines, with affiant exhibiting to me his/her \_\_\_\_\_ issued on \_\_\_\_\_ at \_\_\_\_\_.

CITY OF BACOLOD

NOTARY PUBLIC/ ADMINISTERING OFFICER

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JOFELO T. CORDOVA

NOTARY PUBLIC NP 0033-22  
Until December 31, 2022  
2nd FLOOR LIMMAN'S CENTER  
LUZURILAGA, BACOLOD CITY  
ROLL No. 31392

PTR No. 8608984 / 01-04-2021

IBP No. 131723 / 10-30-2020

MCLE Compliance No. VI-0000594 / until 04-14-2022

Telephone No. (034) 709-1811

- The Citizen's Charter is given as a guide to the public in the form of a poster, brochure, billboards, bulletin, website, or any other visible means that could be easily understood by the public.
- The Citizen's Charter is posted at the main entrance of the office or at the most visible space of all the said service offices.
- The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material.
- The Citizen's Charter is included in the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or at a link under the Transparency Seal.
- There is an established Citizen's Charter Management Committee in the respective offices.